

SHAPING PERFORMANCE

*A Manual for Performance Management
in the Public Service*



*Office of the Prime Minister
(Public Administration)*

January 1995

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ACKNOWLEDGEMENTS

My sincere thanks to:

Margaret Richardson of the Job Evaluation Unit of the Personnel Department

Monica Musaib-Ali of the Central Training Unit

Kirk Noel of Eastern Industrial Consultants Limited

Ingrid Charles of the Office of the Prime Minister (Public Administration),

for their assistance in making the production of this Manual possible.

Roland Graham